

# phone BANKING

AVAILABLE 24/7  
CALL 800.887.8282

## STEPS TO USE

1. DIAL 800.887.8282
2. FOLLOW MENU PROMPTS
3. ENTER YOUR ACCOUNT NUMBER & PIN

## MAIN MENU OPTIONS

- PRESS 1 - ACCOUNT INFORMATION
- PRESS 2 - TRANSFER FUNDS OR MAKE PAYMENT
- PRESS 3 - STOP PAYMENT
- PRESS 4 - CHANGE PIN
- PRESS 5 - DEBIT CARD MENU
- PRESS 6 - BANK INFORMATION
- PRESS 7 - APPLY FOR A LOAN
- PRESS 8 - CURRENT ENHANCEMENTS

## QUICK TIPS

- PRESS 0 - CUSTOMER SERVICE
- PRESS 3 - MAIN MENU
- PRESS \* - GO BACK
- PRESS 5 - SKIP
- PRESS # - REPEAT



ACCOUNT INFORMATION

PRESS OR SAY 1

**PRESS 1** - ACCOUNT BALANCE

**PRESS 2** - ACCOUNT HISTORY

TRANSFER FUNDS  
OR MAKE A PAYMENT

PRESS OR SAY 2

**PRESS 1** - TRANSFER FUNDS IMMEDIATELY

**PRESS 2** - PAYMENTS

**PRESS 3** - HEAR EXISTING SCHEDULED TRANSFERS

**PRESS 4** - SCHEDULE A FUNDS TRANSFER

STOP PAYMENT

PRESS OR SAY 3

**PRESS 1** - STOP BY CHECK NUMBER

**PRESS 2** - STOP BY CHECK RANGE

**PRESS 3** - STOP BY PAYMENT INQUIRY

CHANGE YOUR PIN

PRESS OR SAY 4

CARD SERVICES

PRESS OR SAY 5

**PRESS 1** - ACTIVATE CARD

**PRESS 2** - DEACTIVATE/REPORT CARD LOST OR STOLEN

BANK SERVICES

PRESS OR SAY 6